



## Telephone Triage Protocols for Adult Populations

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**Subjects:** Nursing, Triage

### Overview:

The most comprehensive and user friendly adult telephone triage protocols available from a pioneer in the field.

Written by Sheila Wheeler, one of the world's leading experts in telephone triage, this functional reference provides the guidelines nurses need for the safe, effective and fast disposition of 1,000+ health related problems by telephone.

Organized by anatomical site and written in lay language, Telephone Triage eliminates the extra step of translating home treatment, first aid or self-assessment instructions when performing telephone triage with the layperson. The format incorporates a critical-thinking process that mimics how nurses naturally solve problems in real-world situations.

This title contains everything you need to implement a telephone triage program: Comprehensive training, protocols and standards.

### Features:

- User's Guide - complete with insightful FAQs
- Protocols - wide-range of common diseases including Women's Health
- Documentation Form - ensures proper procedure, documentation and risk management
- Standards - Comprehensive practice standards for practitioners and programs
- 10 audio case studies for discussion and analysis are integrated in STAT!Ref online

### RELATED TITLES

DeGowin's Diagnostic Examination

Delmar's Guide to Laboratory and Diagnostic Tests

Nursing Diagnoses in Psychiatric Nursing

Nursing Diagnosis Reference Manual, Sparks & Taylor's

Understanding and Managing Oncologic Emergencies: A Resource for Nurses